

A photograph of a crowded city street at night, likely Times Square in New York City. The image is heavily blurred, creating a bokeh effect with numerous colorful light spots from billboards and streetlights. The overall color palette is dominated by deep blues and teals, with warm yellow and orange light accents. In the foreground, the silhouettes and partial faces of several people are visible, looking in various directions. The text "CAN YOU HEAR ME NOW?" is centered in the middle of the image in a white, sans-serif font.

CAN YOU HEAR ME NOW?



<sup>19</sup>My dear brothers and sisters, take note of this: Everyone should be quick to listen, slow to speak and slow to become angry, <sup>20</sup>because human anger does not produce the righteousness that God desires. <sup>21</sup>Therefore, get rid of all moral filth and the evil that is so prevalent and humbly accept the word planted in you, which can save you.

James 1:19-21 (NIV)



"Because you can hear doesn't mean that you listen; because you can talk doesn't mean you can communicate. Hearing is an acoustical phenomenon that takes place in our ears. Listening is always an interpersonal experience between people. Talking is a sound we make with our mouths and vocal chords. Communication is a dialogue between people."  
— Ken Olson





# THE KEYS TO COMMUNICATION



## A Listening Ear

My dear brothers and sisters, take note of this:  
Everyone should be **quick to listen...**  
James 1:19 (NIV)





## A Listening Ear

To answer before listening-- that is folly and shame.

Proverbs 18:13 (NIV)





## A Listening Ear

“Most people do not listen with the intent to understand; but with the intent to reply.”  
- Stephen Covey



## A Humble Spirit

Everyone should be quick to listen, **slow to speak...**

James 1:19 (NIV)



## A Peaceable Spirit

Everyone should be quick to listen, slow to speak and **slow to become angry**, because human anger does not produce the righteousness that God desires.

James 1:19-20 (NIV)





## A Peaceable Spirit

Whoever is slow to anger has great understanding, but he who has a hasty temper exalts folly.

Proverbs 14:29 (ESV)